

Bureau of the Fiscal Service

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AS FISCAL SERVICE PIVOTs...



PIVOT IT Corner...

In the PIVOT IT Corner we will highlight the different areas of IT regarding the Payment Information & View of Transactions (PIVOT) system.

PIVOT is working on various file formats for post payment processing, one in particular is the Standard Cancellation File. The PIVOT standard cancellation file is the standard that agencies will receive in regards to payment cancellation information. PIVOT will have two file format options available to agencies, they can choose the fixed file format or the JavaScript Object Notation (JSON) file format. In the case of the fixed file format the data is arranged in columns, where every row is the exact same length.

The application (or software receiving the file) must know the length of every field in the file to successfully load it into the system. JSON works a little differently. Like the Fixed, JSON is a text-based format but the data is structured based on the JavaScript object syntax. JavaScript is commonly used in web applications to transmit data from server to clients and it can also be displayed on a web page.

Why the difference? PIVOT wanted to accommodate Legacy systems that can handle the fixed file format and to accommodate any modern systems that prefer and can handle the JSON.

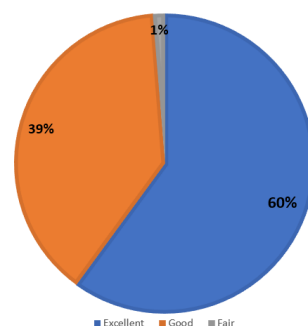
Virtual Vendor/Misc. Agency Summit

On Thursday, February 18, 2021 the Post Payment Modernization Initiative team hosted the bi-annual Vendor/Miscellaneous Summit. The summit had over 40 federal program agencies represented. The topics included user interfaces for payment view details, cancellation listings and discussions on payment over cancellations. Participants viewed demos which included view of the built-in intelligence features and a forgery simulation related to generating claims. At the close of the summit, the PIVOT team discussed upcoming Standard Cancellation File review sessions with agencies to demonstrate the receipt of future post payment files in the PIVOT application. The PIVOT team always looks to seek feedback on the content of their presentations and demonstrations via survey. These pie charts show the positive feedback the team received for this summit.

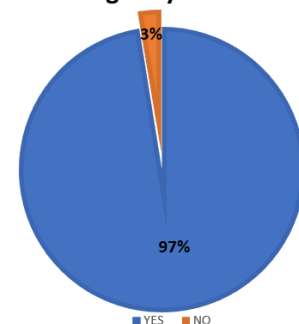
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Look and feel of PIVOT



Do you feel PPMI/PIVOT was looking for your feedback?



Agile Terminology

Agile: Is a development methodology based on iterative, incremental and transparent approach.

Epic: Work to be completed based on a set of features. PPMI started using three-month timeframes for each Epic. It is a helpful way to organize and prioritize work.

Sprint: An iteration that lasts two weeks. A sprint is a single cycle in the iterative development process used by SCRUM.

Scrum A framework for team collaborating using an interactive process referred to as sprints.

PIVOT Epic 8 Work Completed

The development work for Epic 8 took place between December 2, 2020 and March 2, 2021. The system continues to develop the user interface experience, during this Epic a page footer was created and implemented.

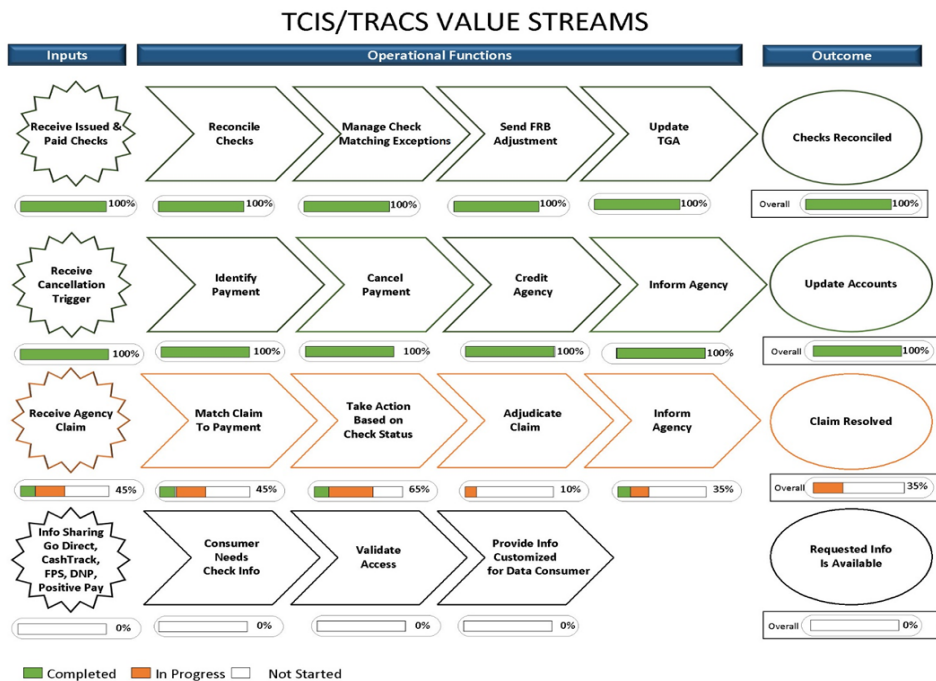
- Completed the Treasury Offset Program (TOP) Reversal approval process, this included updating the audit trail of the payment record and identifying the original payment in the cancellation query.
- Completed conversion of legacy data for migration to populate Production for internal parallel processing validation.
- Implemented use of Pseudo Routing and Transit Number (RTN) and support queries for parallel operations.
- Updated agency transcript file to pass credits.
- Modified standard cancellation file format for agencies and accelerated IT outreach to agencies to ensure adoption.
- Implemented some end of day processing in relation to cancellations and offsets.
- Proof of concept user screens for Forgery Claim processing were demonstrated at the February Agency Summit for feedback.

“Without continual growth and progress, such words as improvement, achievement, and success have no meaning.” – Benjamin Franklin

HOT TOPIC: PIVOT on our Epic Journey

The PIVOT Team hosted a Hot Topic session on March 25, 2021. Hot Topic sessions serve as informal internal presentations within the Philadelphia Center with over 60 participants. Our Hot Topic theme centered around the concept of re-engineering via agile, and the concept of Minimal Viable Product (MVP) were also covered. PIVOT demonstrated how the concept of MVP has been championed during our recent success. Team members gave live demos which focused on the accounting and the mailroom user roles. Accounting information was demonstrated, such as multiple TAS/BETC. Another demo focused on the work of a mailroom user and the ability to resolve work baskets and attach PDF correspondence to return check files. PIVOT cherishes the ability to participate in Hot Topic sessions, due to the ability to directly connect with Philadelphia end users. We made sure to send out a survey after our Hot Topic to collect feedback to help strengthen our future presentations.

PIVOT Value Stream Progress (Checks Only)



Did you know?

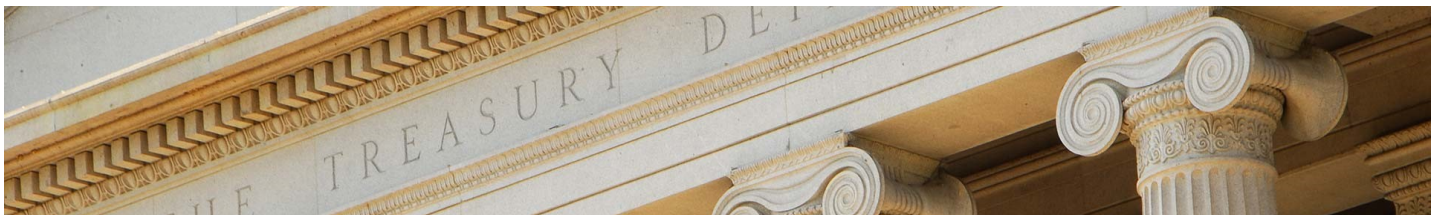
Value Streams are the “guardrails” to keep the team focused on the core priorities of what is needed:

Stream 1 represents the functionality needed for checkbook reporting.

Stream 2 represents the happy path cancellations that are initiated by Fiscal Service.

Stream 3 represents the Claims and exception processing.

Stream 4 is the remaining items necessary for information sharing for internal and external customers.



BUREAU OF THE FISCAL SERVICE

National Payment Integrity & Resolution Center

Post Payment Modernization Initiative (PPMI)

Payment Information & View of Transactions (PIVOT)

Email: PPMI@fiscal.treasury.gov

Our vision is to transform the work we do now by engaging our customers and re-engineering to a modern, data-driven efficient process along with aligning to changes in the payment industry.

PIVOT will be the single system of record for our customers, offering a holistic view of their payment data.



FISCAL SERVICE ADVISORY COUNCIL

Payments Forum 2021

ENHANCING THE
CUSTOMER EXPERIENCE
THROUGH
PAYMENT LIFECYCLE TRANSFORMATION

*Fiscal Service invites you to participate in
the first virtual FSAC Payments forum*

PLEASE SAVE THE DATE FOR:

JUNE 22-24, 2021

https://www.fiscal.treasury.gov/events/fsac_forum.html